

Having thus described the preferred embodiments, the invention is now claimed to be:

1. A case management method for managing a worker injury claim, comprising:

5 maintaining a database of suggested treatment plans;
recording a first report of injury (FROI) date;
identifying an injured body part;
obtaining an injury diagnosis;
assigning an injury classification code based on the
10 obtained diagnosis and the identified injured body part;
receiving an associated job code;
identifying a degree of disability management (DoDM) code based on the injury classification code and the associated job code; and
15 providing a treatment plan based on the diagnosis, said treatment plan being extracted from the database of treatment plans.

2. The case management method according to claim 1, wherein the step of assigning an injury classification code includes assigning an ICD-9 code.

3. The case management method according to claim 1, wherein the step of receiving an associated job code includes receiving an associated NCCI job code.

4. The case management method according to claim 1,
25 wherein the step of identifying a DoDM code includes:
identifying a loosely managed benchmark code; and
identifying a well managed benchmark code.

5. The case management method according to claim 4,
wherein the step of identifying a loosely managed
30 benchmark code includes:

identifying a statistical average period between injury and return to work corresponding to the injury classification code and the associated job code.

5 6. The case management method according to claim 4, wherein the step of identifying a well managed benchmark code includes:

estimating a period between injury and return to work corresponding to the injury classification code and the associated job code based on the provided treatment plan.

10 7. The case management method according to claim 4, further comprising:

estimating an estimated return-to-work date based upon the first report of injury (FROI) date and the well managed benchmark.

15 8. The case management method according to claim 7, wherein the step of estimating an estimated return-to-work date includes adding the well-managed benchmark to the FROI date.

20 9. The case management method according to claim 1, wherein the step of obtaining a diagnosis includes:

receiving responses to a diagnostic questionnaire; and

supplying a suggested diagnosis by comparing the responses with a preexisting diagnosis database.

25 10. The case management method according to claim 1, further comprising:

dividing the treatment plan into treatment intervals wherein each said interval is assigned to a time block subsequent to the first report of injury (FROI).

30 11. The case management method according to claim 10, further comprising:

receiving updated information on the injured worker, said updated information having become available after the first report of injury (FROI) and after the obtaining of the injury diagnosis;

5 updating a treatment interval based upon the updated information; and

updating the estimated return-to-work date based upon the updated information.

10 12. The case management method according to claim 11, wherein the step of receiving updated information includes receiving information from a diagnostic testing of the injured worker.

15 13. The case management method according to claim 12, further comprising scheduling the diagnostic testing in accordance with the treatment plan.

14. The case management method according to claim 12, further including pre-certifying the diagnostic testing conditional upon the diagnostic testing being included in the treatment plan.

20 15. The method according to claim 1, further comprising:

displaying initial case management tracking information;

25 receiving from the user additional case management tracking information; and

appending the received additional case management tracking information to the initial case management tracking information without modifying the initial case management tracking information.

30 16. The method according to claim 15, wherein the step of displaying case management tracking information

includes displaying URAC-compliance case management tracking information.

17. The method according to claim 16, further comprising:

5 setting a URAC compliance flag conditional upon meeting a preselected set of conditions indicating compliance with URAC standards.

10 18. A case management system for managing rehabilitation of an injured worker, the case management system comprising:

a central data store comprising at least one data storage unit;

15 an injury classification code database maintained on the central data store;

a treatment database maintained on the central data store; and

20 a processor in operative communication with the central data store and in operative communication with the Internet, said processor performing the steps of:

25 creating a claim file on the central data store,

receiving information about the claim via the Internet,

storing the received information in the 25 claim file,

establishing a diagnosis corresponding to the claim,

30 creating a treatment plan based on the diagnosis using information extracted from the treatment database, and

selectably transmitting selected information extracted from the claim file via the Internet conditional upon receipt of valid security information.

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19. The case management system as set forth in claim
18, further including:

a diagnosis database that is maintained on the central data store; and

5 an Internet diagnosis questionnaire that is
accessible via the Internet.

20. The case management system as set forth in claim
19 wherein step of establishing a diagnosis includes the
steps of:

10 receiving responses to the Internet-based diagnosis questionnaire via the Internet; and

providing a suggested diagnosis by comparing the received responses with information contained in the diagnosis database.

15 21. The case management system as set forth in claim
18 wherein the step of creating a treatment plan includes
the step of:

dividing the treatment plan into treatment intervals corresponding to pre-selected time intervals.

20 **22.** The case management system as set forth in claim
18, wherein the processor performs the additional steps
of:

pre-certifying a diagnostic test in accordance with the created treatment plan;

25 receiving results of the diagnostic test; and

updating the treatment plan based on the received results and the treatment database.

23. The case management method according to claim
18, wherein the processor further performs the steps of:
30 identifying a loosely managed benchmark code; and
identifying a well managed benchmark code.

24. The case management method according to claim 23, wherein:

the step of identifying a loosely managed benchmark code includes identifying a statistical average period 5 between injury and return to work corresponding to the injury classification code and the associated job code.

25. The case management method according to claim 23, wherein the step of identifying a well managed benchmark code includes:

10 estimating a period between injury and return to work corresponding to the injury classification code and the associated job code based on the provided treatment plan.

26. The case management method according to claim 23, further comprising:

15 estimating an estimated return-to-work date based upon the first report of injury (FROI) date and the well managed benchmark.

20 27. The case management method according to claim 26, wherein the step of estimating an estimated return-to-work date includes adding the well-managed benchmark to the FROI date.

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